

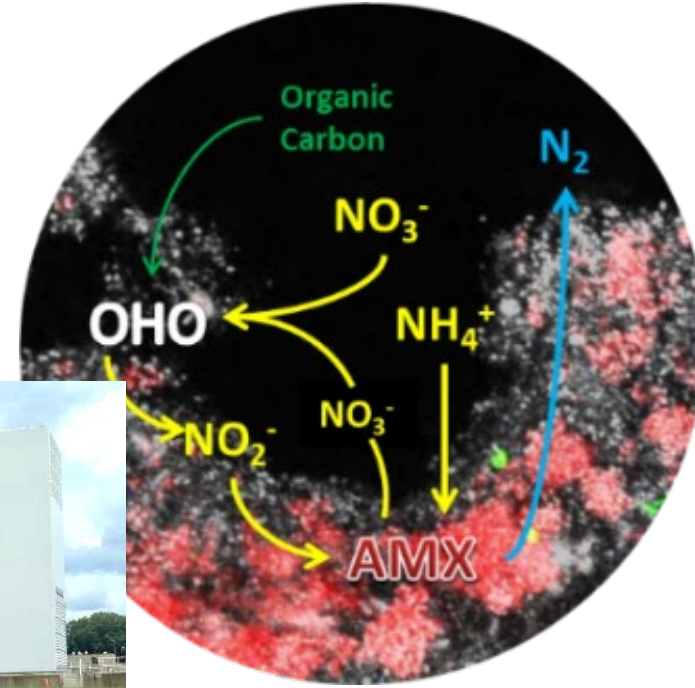
# Implementation of Digital Water at HRSD

Problem → Solution → Repeat

Charles B. Bott, PhD, PE, BCEE

Chief Technology Officer  
Hampton Roads Sanitation District

Adjunct Professor  
Departments of Civil and Environmental Engineering  
Virginia Tech & Old Dominion University



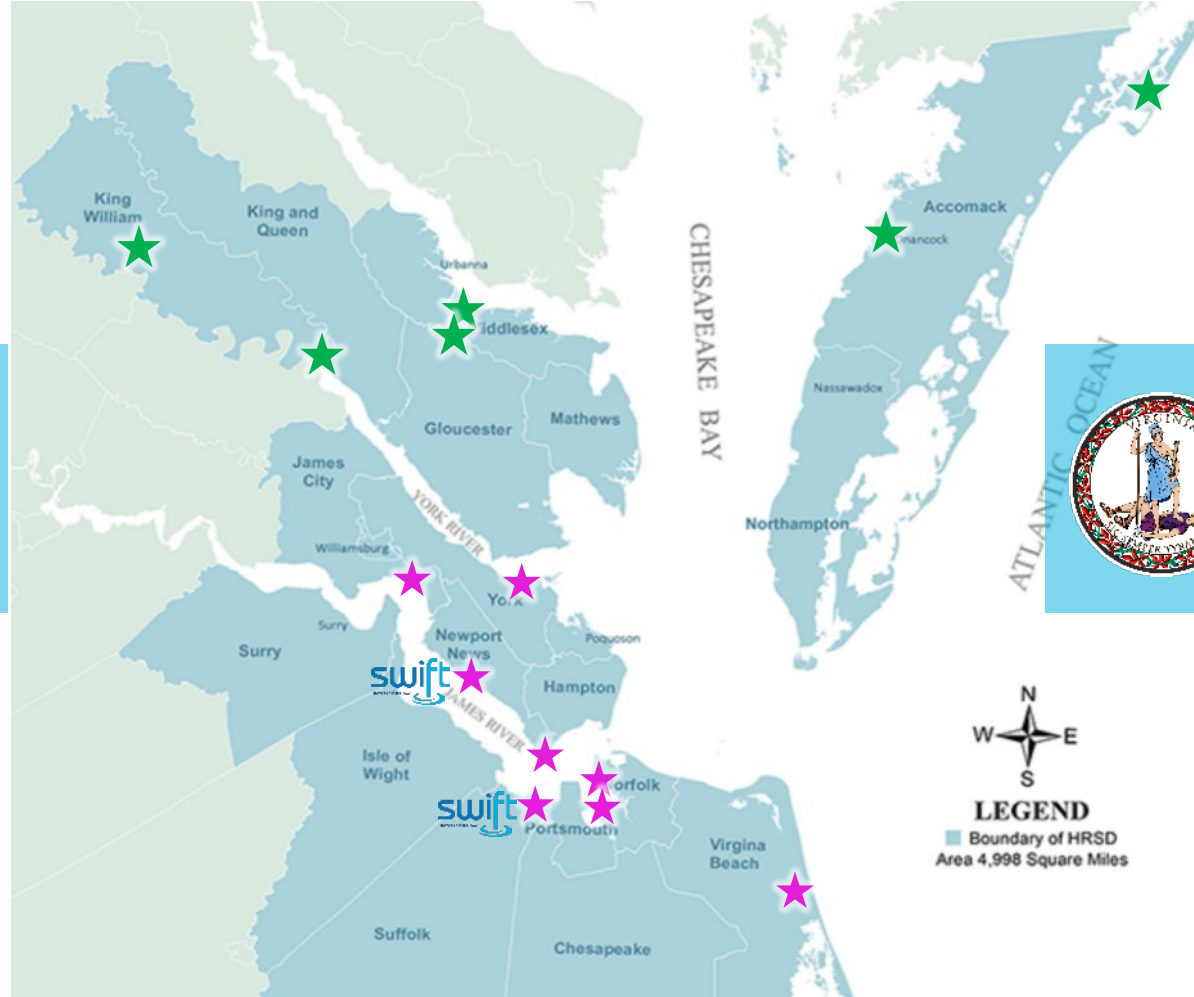
# Regional Wastewater Authority for 20 cities and counties

**225** MILLION GALLONS  
PER DAY OF COMBINED  
TREATMENT CAPACITY

**8** MAJOR TREATMENT  
PLANTS  
**6** SMALL  
TREATMENT PLANTS

**11 Active Patents**  
**5 Patents Pending**

**32 Active Water Research  
Foundation Projects**



**1.9** MILLION  
INDIVIDUALS  
SERVED  
Over 20% of all Virginians

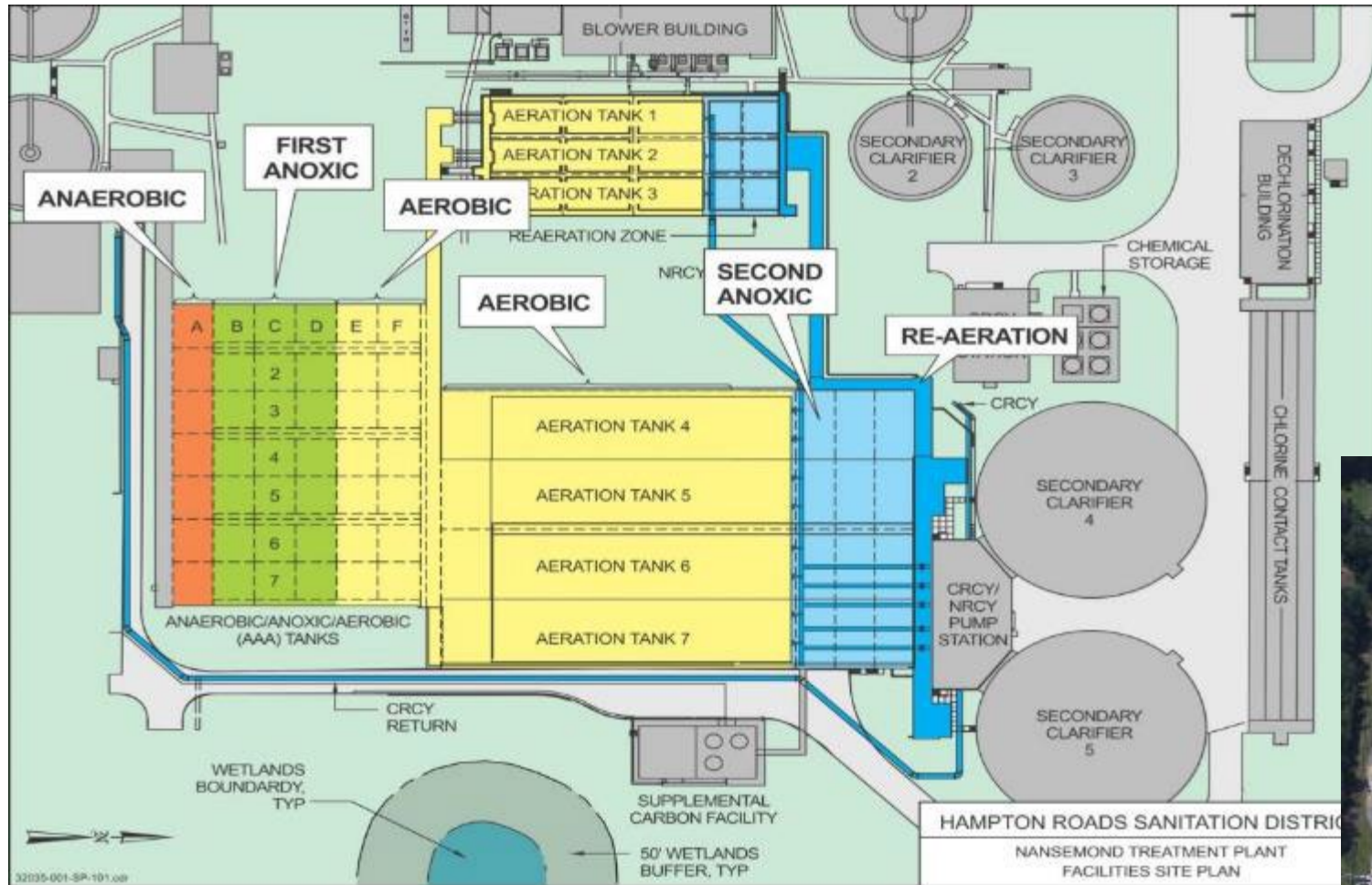
 POLITICAL SUBDIVISION  
COMMONWEALTH OF  
VIRGINIA

10-YR  
CAPITAL  
BUDGET **\$3.4**  
BILLION



# Nansemond Plant - 5-Stage Bardenpho Configuration

## Stable and reliable TN removal is a must!

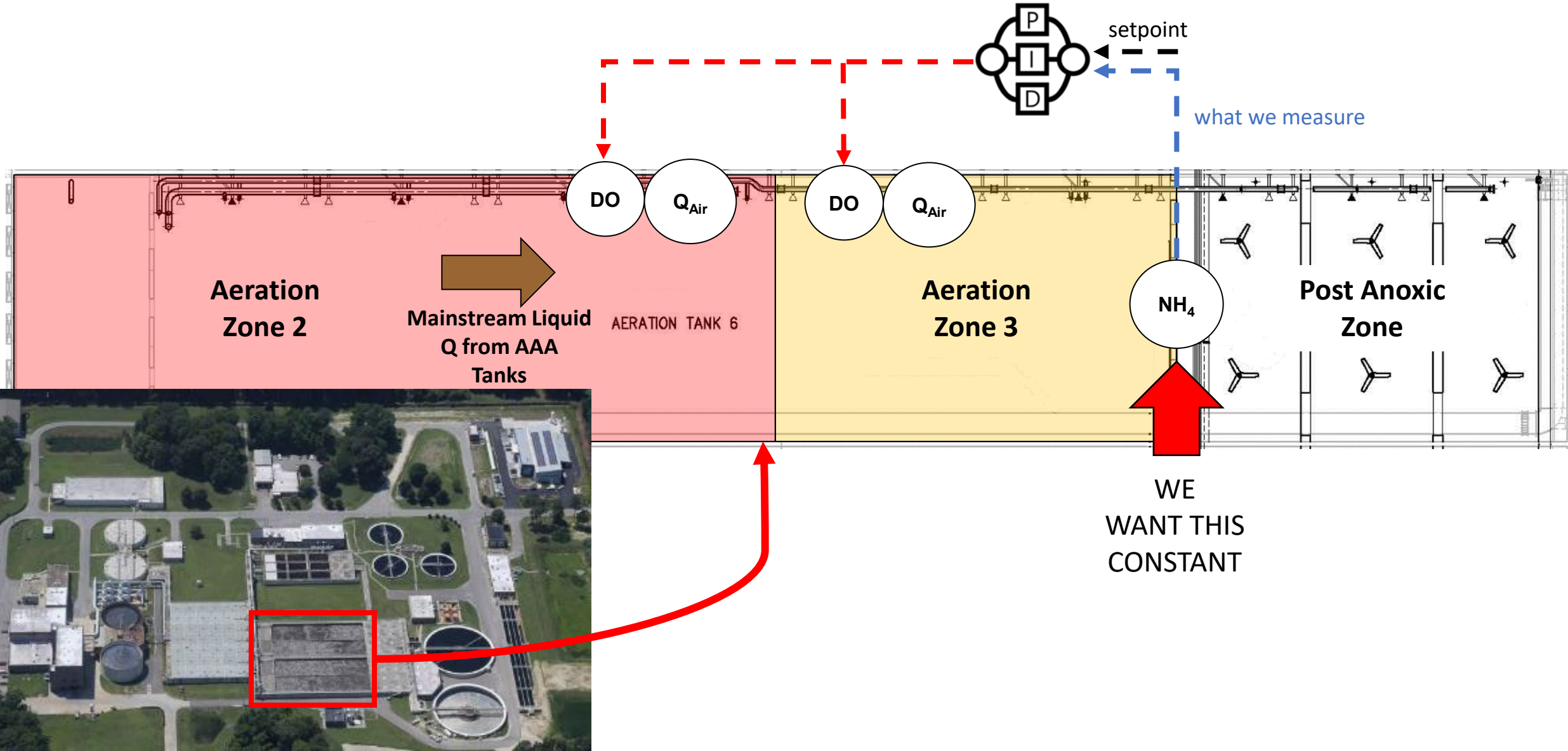


- **Feedback ammonia-base aeration control (ABAC)**
- **Feedback nitrate-based internal mixed liquor recycle (NRCY) flow control**
- **Feedforward/feedback methanol feed control**

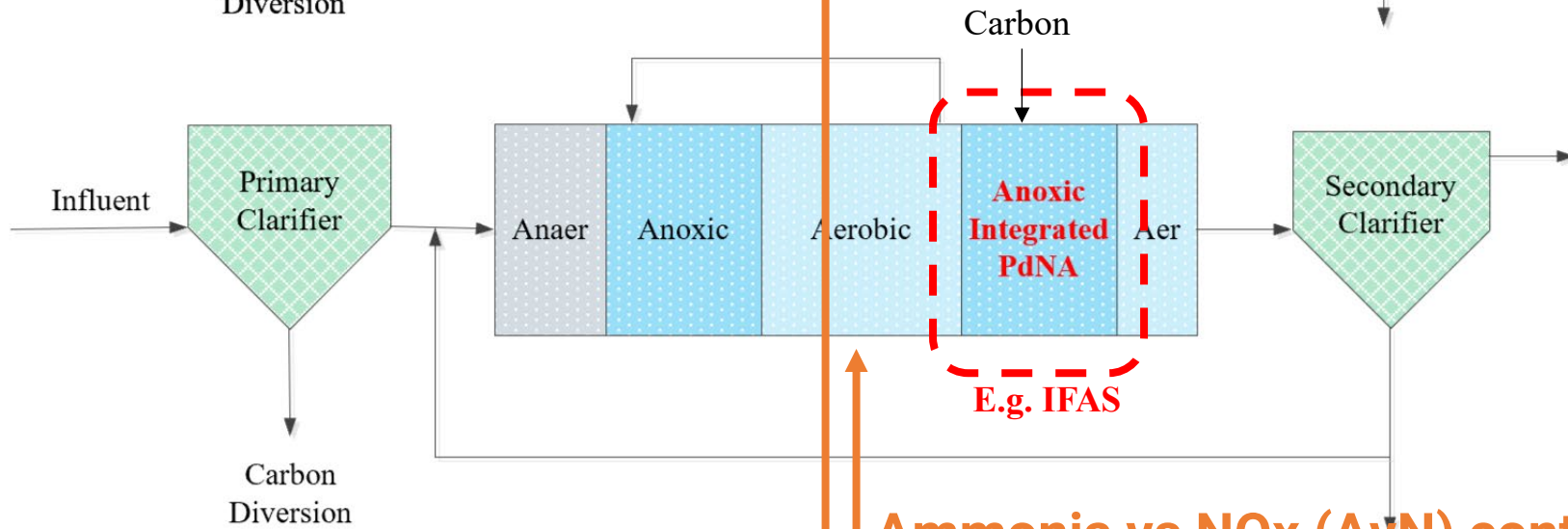
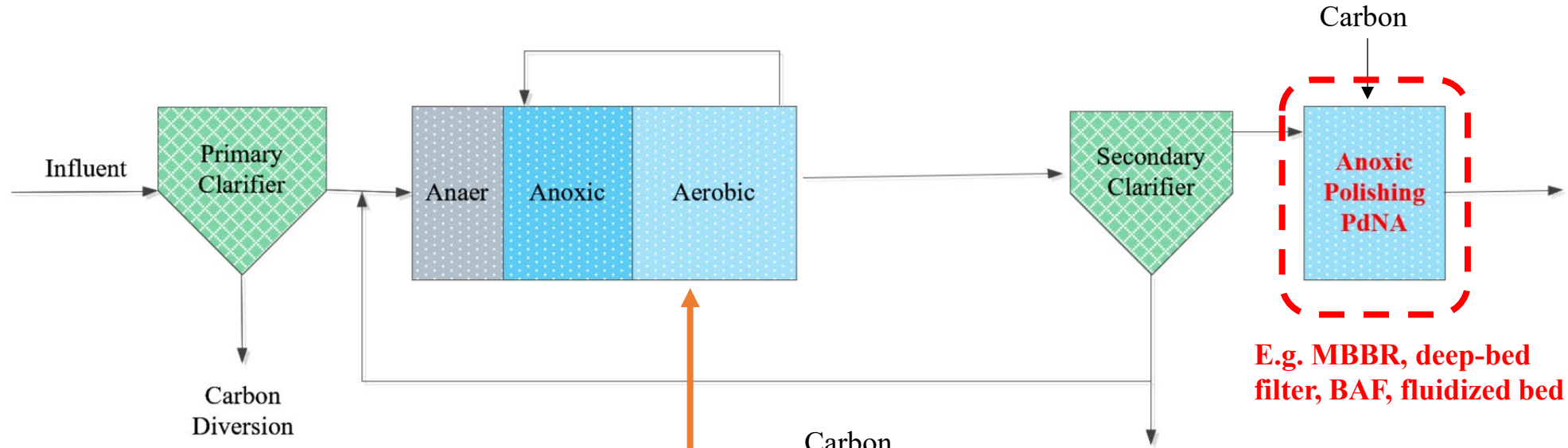


# Existing ABAC – Feedback only, PI control

*(operating at nearly every HRSD BNR plant (7), well established technology)*



# Polishing Partial Denitrification-Anammox (PdNA) Implementation – Post Anoxic (*stringent TN*) (we know how to do this; now it's just an engineering/control challenge)



**Ammonia vs NO<sub>x</sub> (AvN) control =**  
**Maintain target NH<sub>3</sub>/NO<sub>x</sub> ratio based on controlling:**  
- **DO, Aeration time, Step feeding, etc**

# HRSD Water Technology and Research Department

Dr. Chris Wilson, PhD, P.E. – Director of Process Engineering

Dr. Jeff Sparks, PhD, P.E. – Director of Digital Water

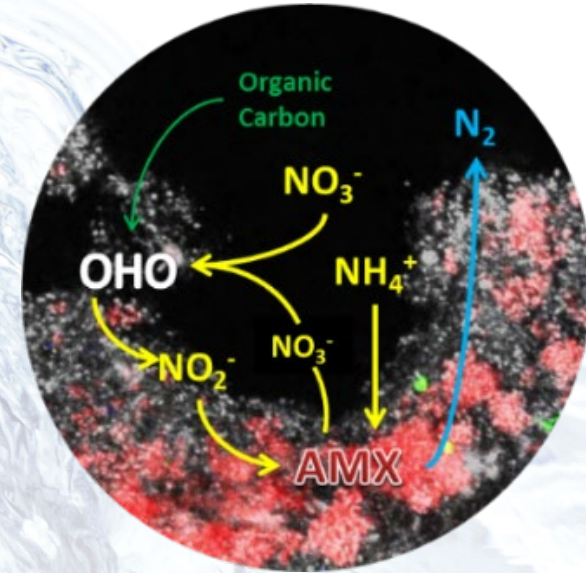
## ✓ 23 Staff

- 8 Treatment Process Engineers
- 3 Digital Water Engineers
- ~15 Graduate Students (majority in Environmental Eng)

✓ HRSD provides salary (internship) and tuition support for graduate students

## ✓ Research Facilities:

- Full-scale plants / collection system
- VIP BNR Pilot (low DO)
- James River Mainstream Anammox Pilots
- SWIFT Research Center
- Solids Handling and Digestion Pilots



# Proportional-Integral-Derivative Algorithm is the backbone of most continuous feedback control systems

Proportional-Integral form is appropriate for first-order systems which can be used to describe most relationship in WRRF.

$$u(t) = K_c e(t) + \frac{1}{T_i} \int_0^t e(t') dt$$

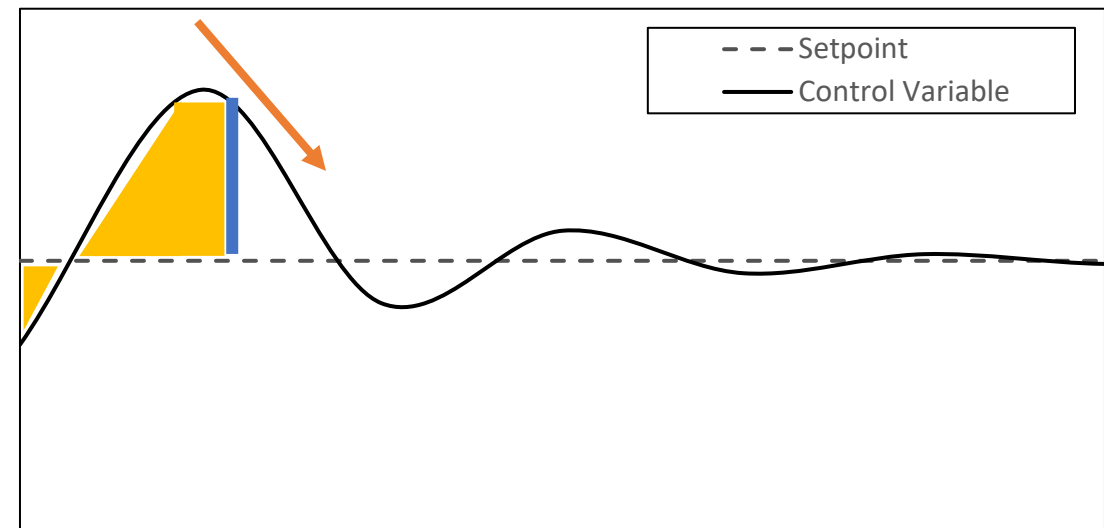
Proportional,  $K_c$  - Proportional to the error, gain correction term

$$P = K_c * Error$$

Integral,  $T_i$  - Accumulated error with time-based correction factor

$$I = I_{previous} + Error * \frac{1}{T_i}$$

## State of Process Control In WRRF



# Standard PI Controller Tuning: Brute Force Method

- The “trial-and-error” method is:
  - time consuming
  - relies on intuition or feeling
  - typically, no metrics are used for quantitative comparison of previous tuning values



# When a step-response test can be executed: tune from those data.

 Check for updates




Water Practice & Technology



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## Application of step-response lambda tuning to proportional-integral controllers in water resource recovery facilities

Alexandria Gagnon <sup>a,b,\*</sup>, Kris Villez <sup>c</sup> and Charles Bott <sup>a,b</sup>

<sup>a</sup>Department of Civil & Environmental Engineering, Virginia Polytechnic Institute & University, 200 Patton Hall, Blacksburg, VA 24061, USA

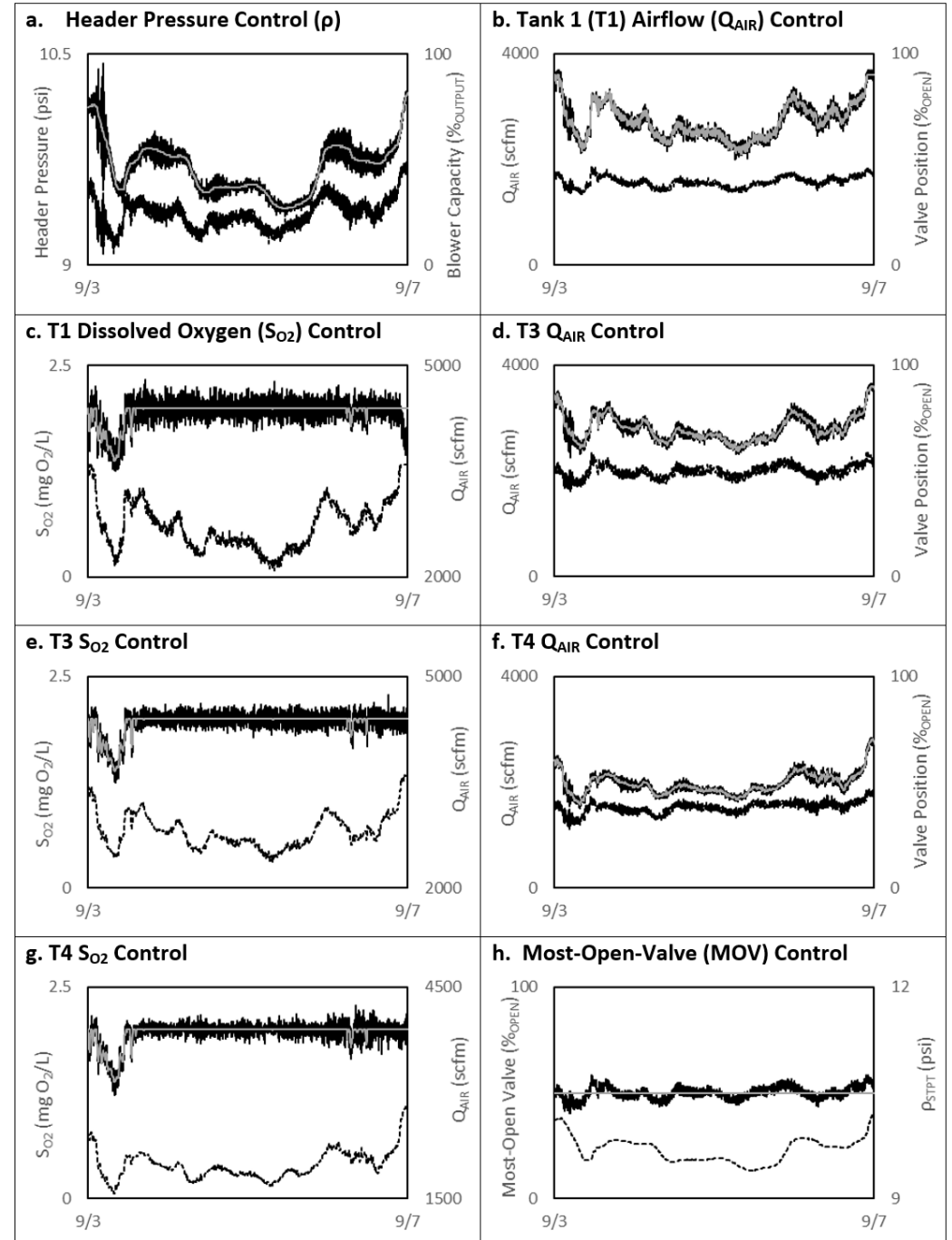
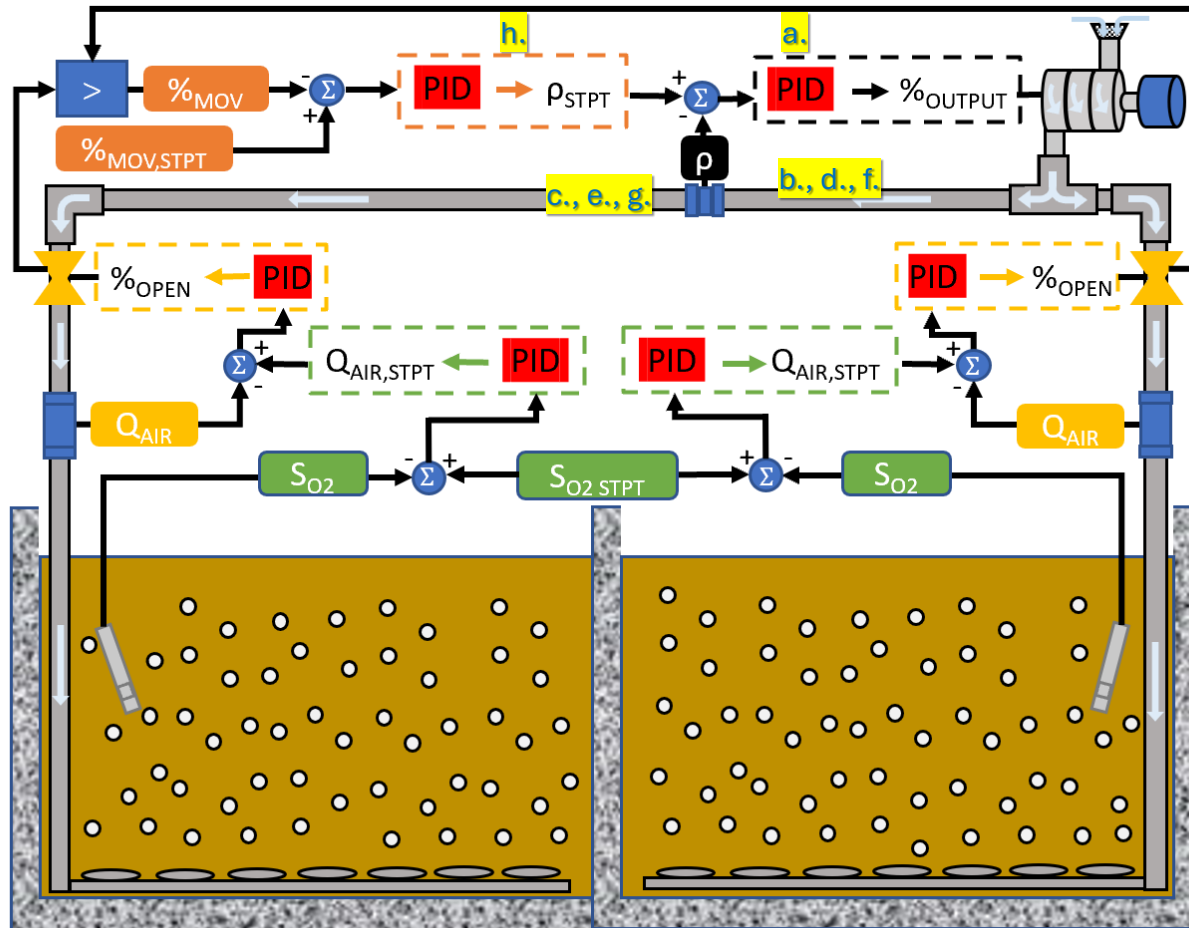
<sup>b</sup>Hampton Roads Sanitation District, 1434 Air Rail Venue, Norfolk, USA

<sup>c</sup>Oak Ridge National Laboratory, Department of Energy, Oak Ridge, USA

\*Corresponding author. E-mail: [agagnon@hrsd.com](mailto:agagnon@hrsd.com)

 AG, 0000-0002-8115-6327; KV, 0000-0002-8330-010X; CB, 0000-0002-3207-3648

# Step-Response Tuning with Lambda produced stable and consistent control of VIP's Aeration Control System




# When step tests are impractical, such as with ammonia-based aeration control, tuning can be executed from a reduced-order model.

*Water Environment Research*

RESEARCH ARTICLE **OPEN ACCESS**

## Development of a Reduced-Order Model to Identify Ammonia-Based Aeration Control Proportional-Integral Tuning Parameters and Improve Performance

Alexandria Gagnon<sup>1,2</sup>  | Kester McCullough<sup>2,3</sup> | Charles Bott<sup>3</sup>

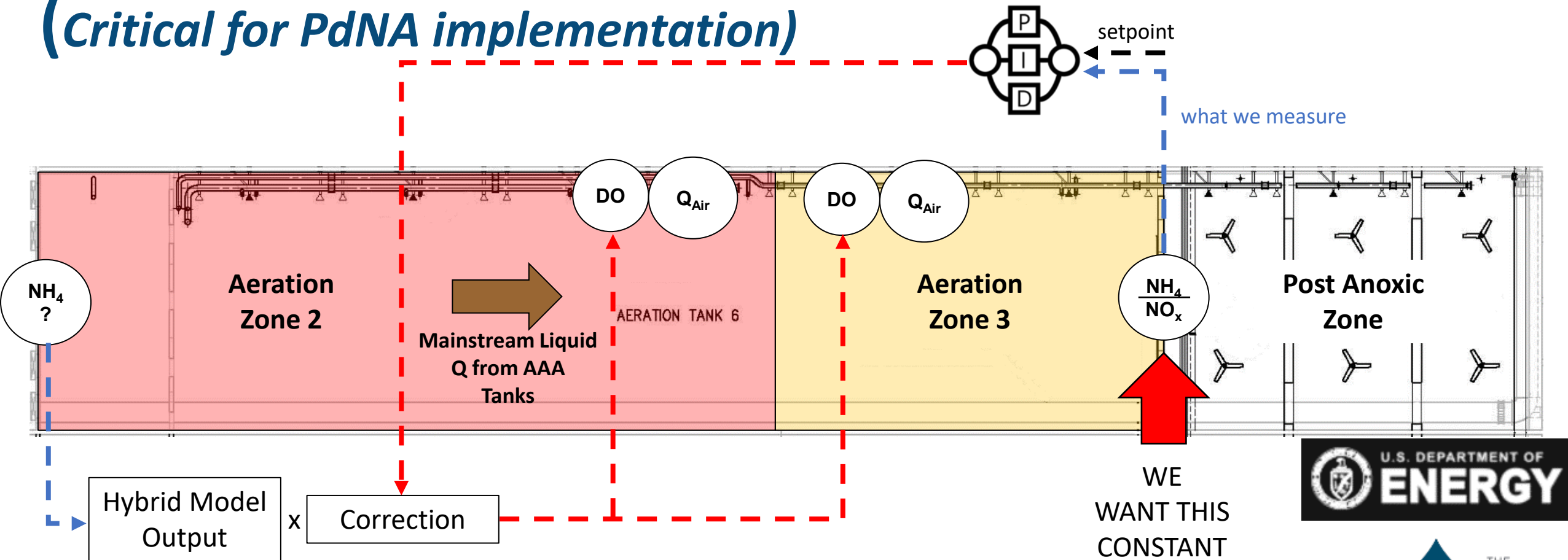
<sup>1</sup>Department of Civil & Environmental Engineering, Virginia Polytechnic Institute & University, Blacksburg, Virginia, USA | <sup>2</sup>modelEAU, Département de génie civil et de génie des eaux, Université Laval, Québec, Québec, Canada | <sup>3</sup>Hampton Roads Sanitation District, Virginia Beach, Virginia, USA

**Correspondence:** Alexandria Gagnon ([gagnonaa@vt.edu](mailto:gagnonaa@vt.edu))

**Received:** 5 November 2025 | **Revised:** 3 March 2026 | **Accepted:** 5 March 2026

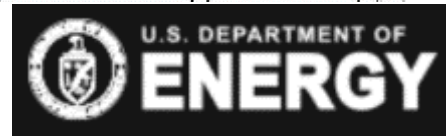
# Upgraded ABAC & AvN (with Feedforward)

*(Critical for PdNA implementation)*



## Feedforward – three approaches being evaluated at HRSD:

1. Controller adjusts for changes in influent flow only (already applied to AvN) – Mike Parsons, James River
2. Feedforward model predictive controller from regression analysis of calibrated process model simulations (no additional sensors) – Ali Gagnon, VIP (ABAC now, soon to AvN)
3. Hybrid mechanistic and data/ML model with added NH<sub>4</sub> sensor – Jeff Sparks, Nansemond (ABAC, soon to AvN)




# HRSD Digital Water Org



**Jeff Sparks, PhD, PE**

Director


*The director is responsible for leading a team of academics, consultants, and practitioners towards a common goal.*



**Henry Croll, PhD, PE**

Consultant

*Henry is bringing Reinforcement Learning to HRSD's wastewater treatment controllers and DTs.*



**Keaton Lesnik, PhD**

Solution Provider


*Keaton is building an LLM solution for HRSD Operations that integrates with wastewater treatment plant DTs.*



**Peter Vanrolleghem, PhD**

Academic Advisor


*The academic advisor provides high-level oversight and supervises graduate students conducting research for HRSD.*



**Nicholas Badillo**

PhD Student

*PhD students are expected to perform research related to data-driven / mechanistic modelling, and/or DTs.*



**Jean-David Therrien, PhD**

Post-Doc


*Focused projects for the Post-Doc include MPC for disinfection, self-tuning PIDs, Swift projects, data pipelining, etc.*



**Clay Wise**

Digital Water Eng.

*Clay specializes in ETL, database management, and GIS.*



**Kester McCullough, PhD, PE**

Digital Water Eng.

*Kester specializes in Large Language Models, computer vision, and treatment plant optimization.*



**Steven Poe, PE**

Digital Water Eng.

*Steven specializes in time series forecasting, hydraulic modelling, and HRSD Interceptor System optimization.*



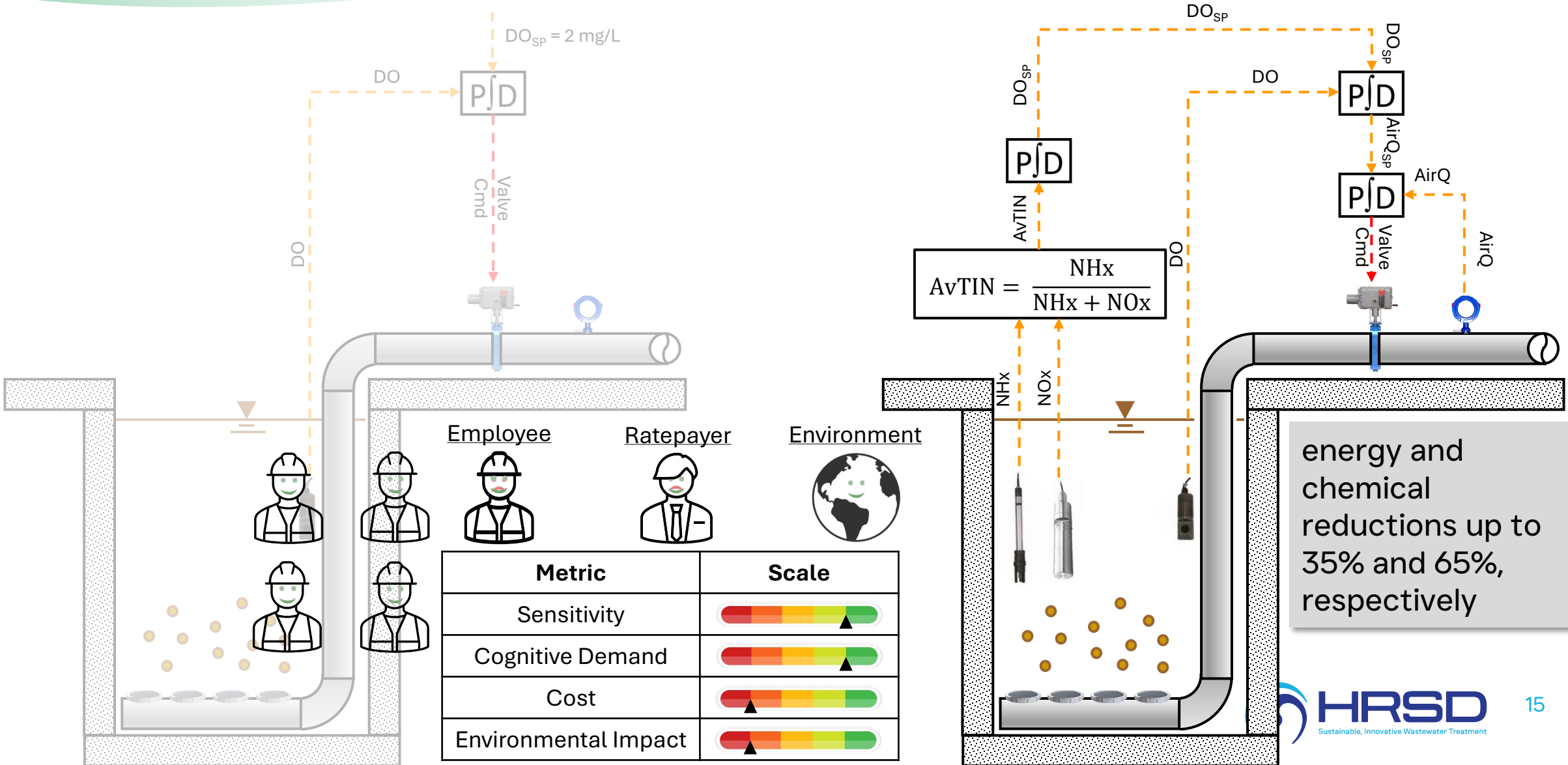
**Elliot Hong**

Undergrad. Intern

*Elliot is a computer science major at UVA and is currently building a computer vision application for HRSD.*



# Implementing SOA/complex processes to manage costs



DO<sub>SP</sub> = 2 mg/L

PID

Valve Cmd

DO

DO

Employee Ratepayer Environment

Metric	Scale
Sensitivity	
Cognitive Demand	
Cost	
Environmental Impact	

$$AvTIN = \frac{NHx}{NHx + NOx}$$

PID

PID

AVTIN

DO<sub>SP</sub>

DO<sub>SP</sub>

DO<sub>SP</sub>

DO

NHx

NOx

DO<sub>SP</sub>

PID

PID

Valve Cmd

DO

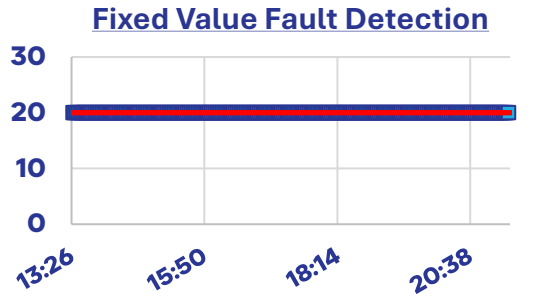
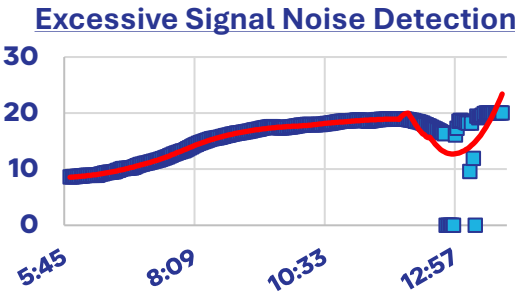
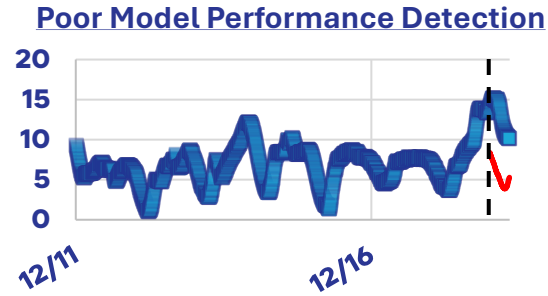
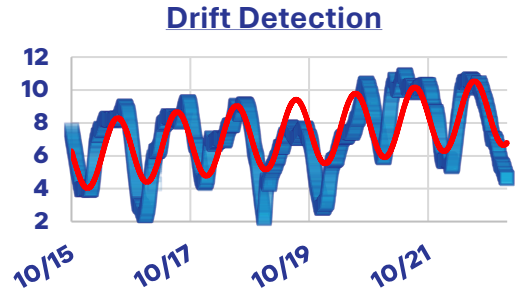
DO

AirQ

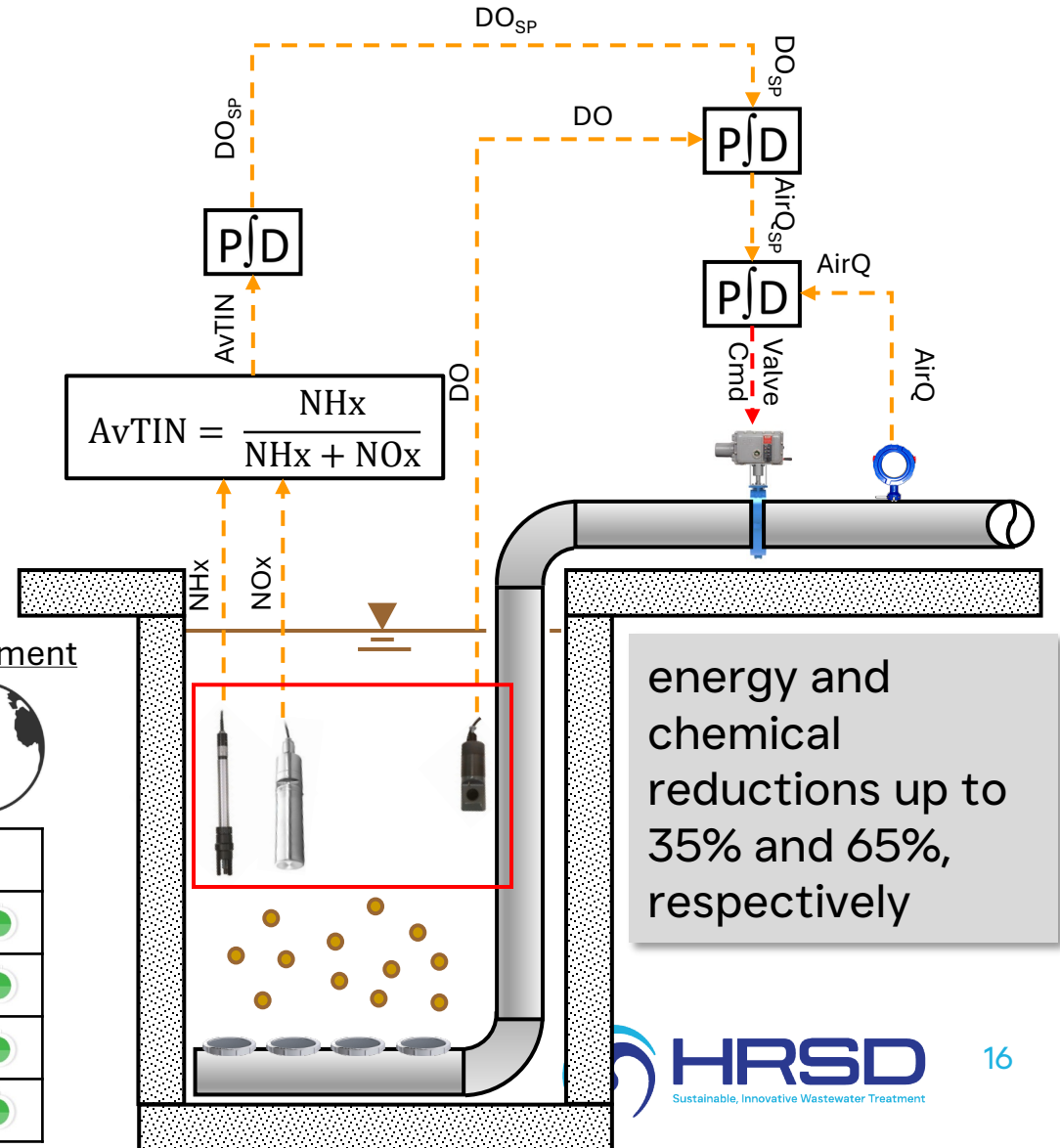
AirQ

energy and chemical reductions up to 35% and 65%, respectively

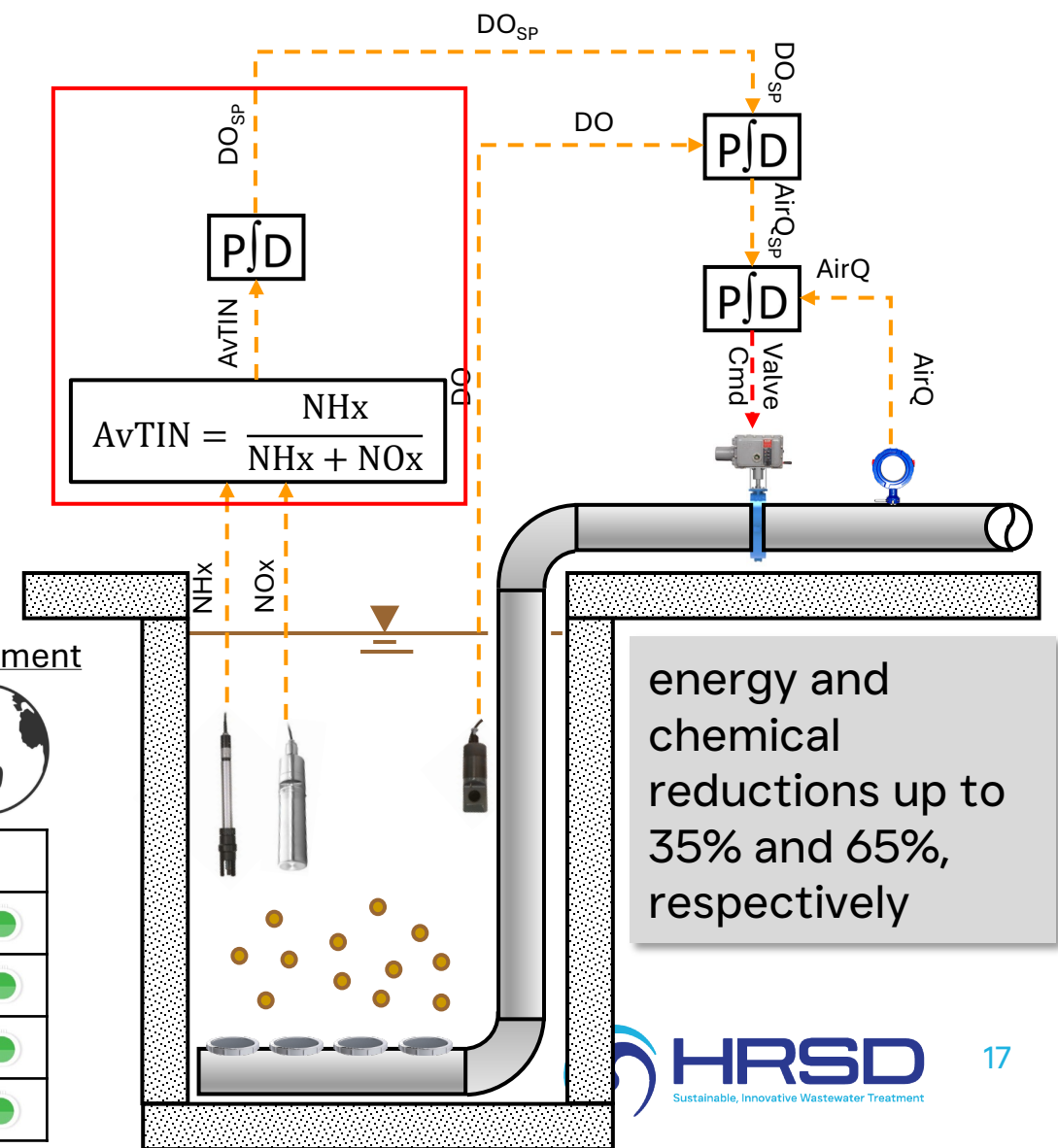
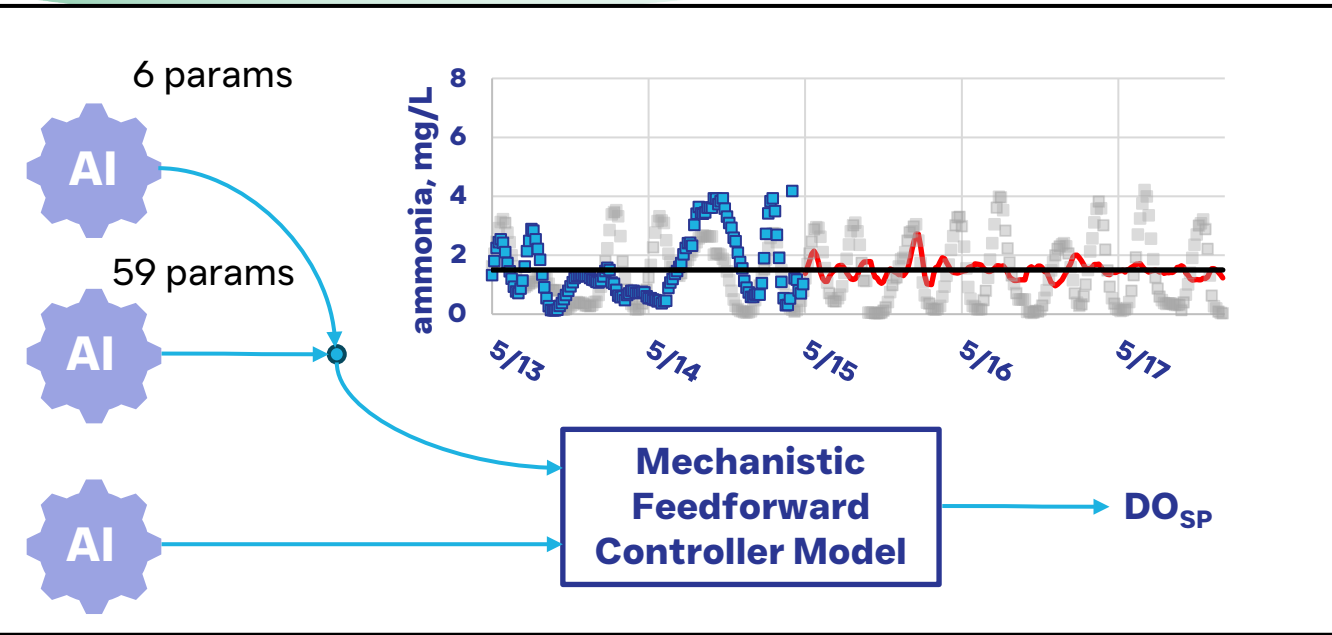
# AI is the solution to complexity, not the source of it



Metric	Scale
Sensitivity	
Cognitive Demand	
Cost	
Environmental Impact	



# AI is the solution to complexity, not the source of it



Metric	Scale
Sensitivity	
Cognitive Demand	
Cost	
Environmental Impact	

Employee

Ratepayer

Environment

# AI is the solution to complexity, not the source of it

## Hi Jeff, I'm Maia

Your intelligent operations assistant. I help monitor systems, diagnose issues, retrieve data and documents, and optimize performance across your facilities.

Nansemond WWTP

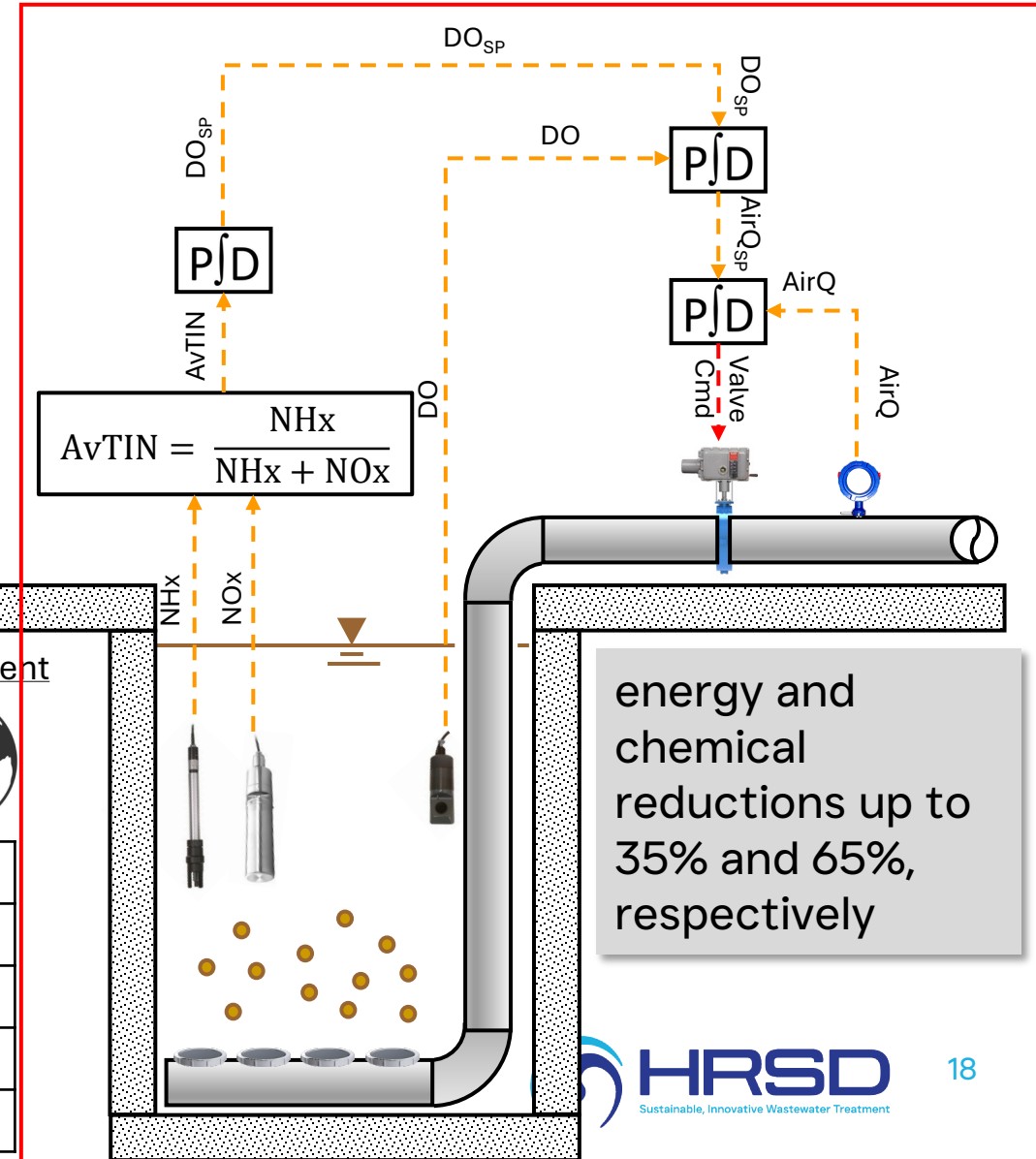
● Shift Report Ready ● 3 Advisories

View Shift Report View Advisories Run Simulation

Type your question or command here...

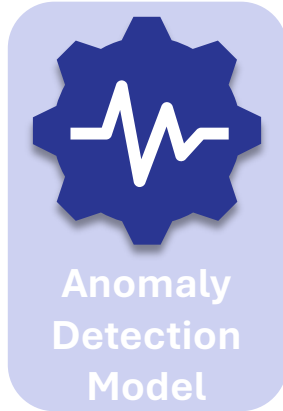
Press Enter to send • Shift+Enter for new line • \*K to open command palette

Metric	Scale
Sensitivity	
Cognitive Demand	
Cost	
Environmental Impact	



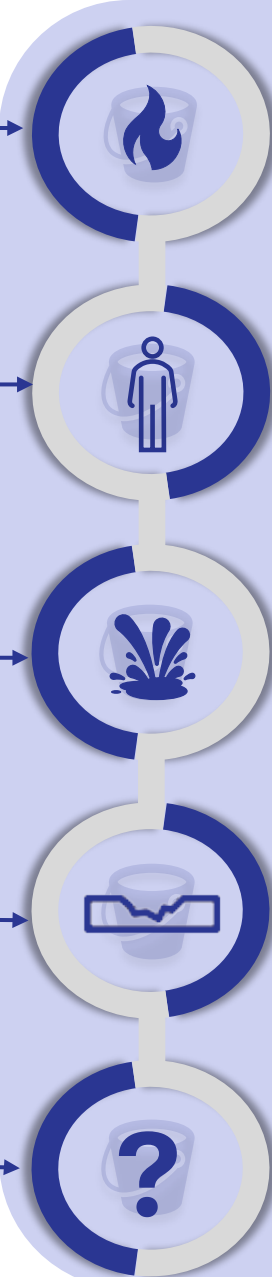
# Automating Facility Monitoring – Operator rounds

192	177	111	46	87	141	24	167	91	57
20	31	131	176	60	105	151	168	133	190
114	0	61	8	185	45	172	143	153	91
115	42	184	237	228	140	100	15	62	0
200	195	0	213	126	135	254	1	27	40
184	241	113	0	244	18	100	253	31	134
57	232	228	38	175	111	21	60	107	143
175	227	123	229	171	146	204	46	117	11
181	170	111	214	0	248	277	7	199	91
229	202	0	73	0	164	151	236	172	113



N  
No Action

Y



**Smoke/Fire**

Results in alert and requires immediate response. High criticality.

**Human**

Potential security threat if room should be unoccupied. Results in alert and requires immediate response. High criticality.

**Leak**

Most leaks will be minor, e.g. pump packing. Medium criticality depending on anomaly score & leak confidence.

**Corrosion**

A catastrophic failure due to exterior corrosion will take time to develop. Medium criticality.

**Unknown**

There is no predefined bucket for the anomaly. Low criticality depending on anomaly score.

Classification Model

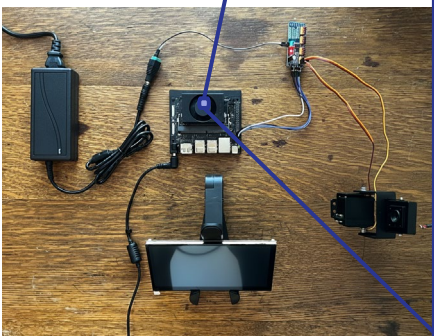
**modifications currently in development:**

1. thermal imaging
2. sound
3. integration of a multimodal LLM

Employee      Ratepayer      Environment



Metric	Scale
Sensitivity	
Cognitive Demand	
Cost	
Environmental Impact	



# New Goal – eliminate plant operator shift work...

**“The only issue as a plant operator is the rotating shift schedule, but honestly if you can get past that, I would highly recommend ...”**

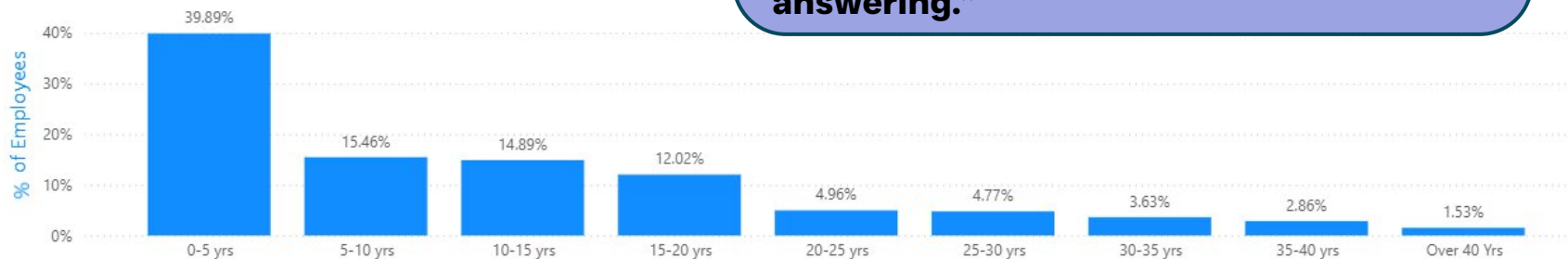
**“Cons: ... shift schedule is hard to get used to”**

**“It’s shift work... which I was expecting but having to work 7 days straight to get 3 days off sucks. ...”**

**“You will work day shift, second shift, midnight shift, 2 weekends every 6 weeks, getting woken up while on midnight shift by supervisors who have questions about your shift, text messages, emails on days off and you get in trouble for not answering.”**

**“...Rotating shift work is tough...”**

% of Employees per Years of Service Category

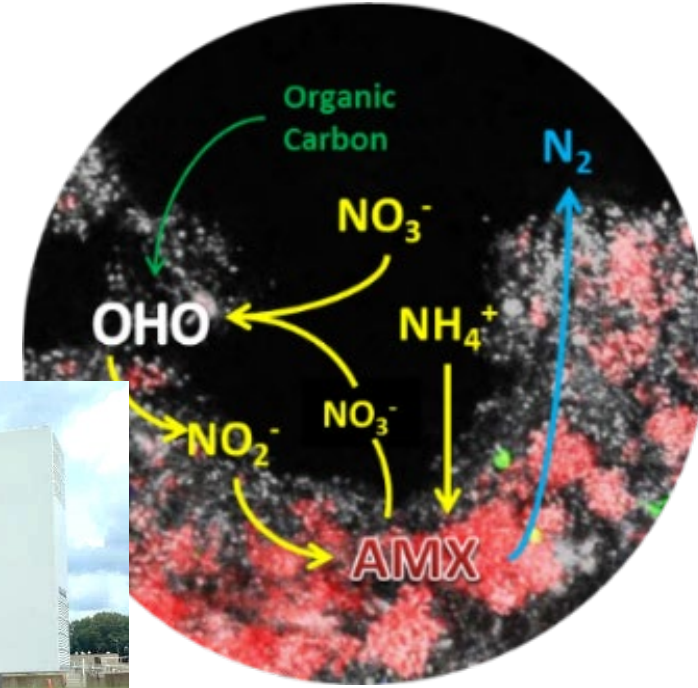


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01 Identify “Low-Hanging Fruit”



# Digital Water Challenges Ahead



02 The Foundational Data Pipeline



03 Operationalize



04 GenAI & LLM Applications



06 AI Monitoring of Critical Spaces



05 Wearables

- **Cybersecurity** – continuing active control safely and securely
- **Data Pipeline Maturity** – addressing silos and cleaning challenges
- **Cultural Readiness** – achieving curiosity and comfort
- **Fragmented Intelligence** – moving beyond one-off models

# HRSD's Online Analyzer – “Jarbalyzer” NH4, NO3, NO2, OP

